

# LandExchange EC News

Electronic Conveyancing

May 2006

## Time for testing and training

**F**inancial institutions taking part in the Stage 1 Pilot of Electronic Conveyancing (EC) have started preparing for end-user testing.

The aim of end-user testing is to allow pilot organisations to check how their internal processes work with the EC system, to demonstrate the useability of the system and identify and resolve any technical issues they may have when accessing the system from their premises.

The ANZ, Westpac and Suncorp Metway are scheduled to start end-user testing in July with other pilot participants starting in September.

A train-the-trainer approach will be used to teach financial institutions how to use the EC system.

The EC project team will deliver classroom-based training to a small group of user representatives from each financial institution four weeks before the start of the Stage 1 Pilot.

People who take part in this training session will then train other EC system users in their organisation and this will be supplemented with training on their own business process changes.

This internal staff training will be conducted the week before each financial institution starts the pilot.

The EC system is scheduled to go live on 21 August with ANZ, Westpac and Suncorp Metway making up the first group of pilot participants.

Other financial institutions will form the second pilot group, starting in late October 2006.

On site support will be provided by the Electronic Conveyancing Implementation Team to ANZ, Westpac and Suncorp Metway for two weeks after they start Stage 1 of the pilot.

### EC key milestones

December 2005 – May 2006

**February:** Stage 1 Pilot Strategy finalised.

**May:** end-to-end testing complete.

**May:** User Acceptance Testing starts.

### EC key dates

June 2006 – June 2007

**Second quarter 2006:** planning starts with solicitors and conveyancers for Stage 2 of EC.

**29 June 2006:** training for Stage 1 Pilot participation starts.

**21 August 2006:** EC Pilot Stage 1 begins.

**Second quarter 2007:** EC Pilot Stage 2 begins.

# Feedback from Westpac on testing strategy



In early April, representatives from Westpac and its service provider, EDS Credit Services, completed a review of Electronic Conveyancing's (EC) User Acceptance Testing (UAT) Coverage for Stage 1.

Niki Castello a Business Analyst with Westpac specialising in Electronic

Conveyancing, was part of a small group that spent several days reviewing documentation.

"Our first impressions were that the EC team were quite thorough and comprehensive with the testing suites and preparations," Niki said.

The review documentation included test design and coverage, along with specific scenarios in the form of 11 key end-to-end business test suites.

The review team had the opportunity to ask the EC team questions, give detailed feedback and suggest changes.

"The review provided Westpac and EDS with greater confidence in testing preparation, coverage and readiness of EC," Niki said.

This helped with risk assessment and subsequent planning on the amount of testing needed by Westpac and EDS.

Niki said time spent preparing for testing could be reduced thanks to the opportunity to leverage test data and scenarios for end-user testing.

She said the review provided Westpac and EDS with the confidence that EC's UAT processes matched theirs. This will ensure realistic scenarios are covered from different angles.

"The review provided the necessary understanding of test environment limitations, key preparation activities and critical dates, which will help with planning for end-user testing," she said.

The EC team acknowledges that one of the major challenges, from an operational perspective, will be meeting the range of requirements from different financial institutions.

Niki said there were also some topics that needed investigation in the future including financial reconciliation, audit and reporting, visibility and email notifications.

She envisions that in the long term EC will be able to provide savings to Westpac, reduce processing time frames and improve services to customers.

## Demonstration to Registrars Development Officers conference

Land Registry hosted the Land Registrars Development Officers Conference in Melbourne from 10 to 12 May.

Represented at the conference were senior managers and executive level staff who occupy positions immediately below that of their respective Registrar of Titles.

The Electronic Conveyancing (EC) team demonstrated the EC system to the delegates who came from around Australia, Singapore, New Zealand, England and Scotland.

Over the past four months, the EC team has also demonstrated the system to a number of key stakeholders in Sydney, Brisbane, Adelaide and Melbourne.

## System rules approach

Consultation on the EC System Rules has been deferred to allow a more complete preparation and thorough consultation with stakeholders.

A Temporary Subscriber Agreement will be used by participating financial institutions for Stage 1 of the pilot. Consultation on this agreement started on 16 May.

Khalil Saeidzadeh has joined EC as the Legal Agreements Project Manager and will initially focus on finalising and getting agreement on the Temporary Subscriber Agreement.

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